Bolsover District Council

Customer Service & Transformation Scrutiny Committee

26th November 2018

Review of Disability Adaptations to Council Properties – Post-Scrutiny Monitoring (Interim Report)

Report of the Chair of Customer Service & Transformation Scrutiny Committee

This report is public

Purpose of the Report

• To present the Interim Post-Scrutiny Monitoring Report on the Review of Disability Adaptations to Council Properties to Customer Service & Transformation Scrutiny Committee.

1 <u>Report Details</u>

- 1.1 During 2017/18, the Customer Service & Transformation Scrutiny scrutinised Council performance in making disability adaptations to Council properties. Their purpose was to explore whether the Authority continues to receive value for money in procuring disability adaptations and ensure it is able to carry out as many adaptations as possible each year within the allocated budget. The perception of a waiting list for adaptations was a concern to Members.
- 1.2 The aim of the review was to assess whether the process of providing disabled adaptations to Council properties works efficiently to provide what disabled residents need and delivers value for money.
- 1.3 The Committee concluded that the reasonable course of action is to continue to monitor the Council's performance on carrying out 300 disability adaptations to Council houses each year.
- 1.4 This report acknowledges progress to date by the service delivering the Corporate Plan Target.

2 <u>Conclusions and Reasons for Recommendation</u>

2.1 Committee is required to monitor implementation of their recommendations in accordance with Part 3.6(2) of the Constitution.

3 <u>Consultation and Equality Impact</u>

- 3.1 All Scrutiny Committees are committed to equality and diversity in undertaking their statutory responsibilities and ensure equalities are considered as part of all Reviews. The selection criteria when submitting a topic, specifically asks members to identify where the topic suggested affects particular population groups or geographies.
- 3.2 The Council has a statutory duty under s.149 Equality Act 2010 to have due regard to the need to advance equality of opportunity and to eliminate discrimination. The efficient provision of disability adaptations supports this duty and delivers positive outcomes for disabled people of all ages and for carers.

4 Alternative Options and Reasons for Rejection

- 4.1 There are no alternative options. Members are required to note the service's response to progress against the review recommendations.
- 4.2 Committee is required to monitor implementation of their recommendations in accordance with Part 3.6(2) of the Constitution and as such the report cannot be rejected.

5 Implications

5.1 **Finance and Risk Implications**

5.1.1 None from this report.

5.2 <u>Legal Implications including Data Protection</u>

5.2.1 In carrying out scrutiny reviews the Council is exercising its scrutiny powers as laid out in s.21 of the Local Government Act 2000 and subsequent legislation which added to/amended these powers e.g. the Local Government and Public Involvement in Health Act 2007.

5.3 <u>Human Resources Implications</u>

5.3.1 None directly from this report.

6 <u>Recommendations</u>

- 6.1 That Members note the progress against the review recommendation.
- 6.2 That Members acknowledge any exceptions to delivery and clarify the additional action required by the service.
- 6.3 That Members make its findings public, in accordance with Part 4.5.17(3) of the Constitution.
- 6.4 That Officers continue to implement the recommendations and submit a final report in six months' time highlighting exceptions to delivery.

7 <u>Decision Information</u>

la tha desision a Kay Desision?	No
Is the decision a Key Decision?	INU
A Key Decision is an executive decision which has	
a significant impact on two or more District wards	
or which results in income or expenditure to the	
Council above the following thresholds:	
BDC: Revenue - £75,000 □	
Capital - £150,000 🛛	
NEDDC: Revenue - £100,000 □	
Capital - £250,000 🛛	
☑ Please indicate which threshold applies	
	Na
Is the decision subject to Call-In?	No
(Only Key Decisions are subject to Call-In)	
The discussion of Death Participation in the	
Has the relevant Portfolio Holder been	Yes
informed	
District Wards Affected	All where there is provision of
	council housing
Links to Corporate Plan priorities or Policy	J
Framework	Customers with Excellent
	Service
	Priority: Supporting
	vulnerable and
	disadvantaged people

8 <u>Document Information</u>

Appendix No	Title	
1.	Review of Disability Adaptations to Council Properties – Action Plan	
Background Papers (These are unpublished works which have been relied on to a material extent when preparing the report. They must be listed in the section below. If the report is going to Cabinet (NEDDC) or Executive (BDC) you must provide copies of the background papers)		
All documents related to the Review of Disability Adaptations to Council Properties. Please contact Scrutiny & Elections Officer where further information is		
required. Report Author		Contact Number
Joanne Wilson,	Scrutiny & Elections Officer	2385

Report Reference -